Enterprise-Grade Terms, Ready to Sign

MariaDB is the Unified Open Database Platform for the Agentic Enterprise, running on premises or in public, private, and sovereign clouds. Our standard MariaDB Subscription Agreement (https://mariadb.com/terms) and the MariaDB Software License Terms it incorporates are built the same way: one agreement for every MariaDB product and service, open source that stays open, and the contract structure enterprise legal and procurement teams already know. Here is why accepting them as published is the smart move:

1. **One Platform, One Agreement.** Every additional system usually means another vendor and another contract to stitch together. With MariaDB, you sign once and scale without renegotiating. One agreement covers on-premises software, MariaDB Cloud (including Bring Your Own Cloud), Managed Operations, consulting, training, and trials. Expanding to analytical and agentic workloads takes just an Order Form. The same terms govern your use whether you buy directly, through an authorized partner, or via a cloud marketplace. This streamlined process gets you up and running faster.

2. **Control Costs with Clear Metrics and Flexible Consumption.** Licensing metrics (Cores, vCPUs, Servers, and Compute Units) are precisely defined, and Free Tools, client libraries, and drivers such as MariaDB Connectors do not count toward Platform quantities. For MariaDB Cloud, choose Committed Subscriptions, with pricing for committed quantities locked for their term, or flexible Variable Usage (On-Demand) billing with clear guidelines for overages. Automatic annual renewals by default (opt out on 60 days' notice) avoid service gaps, and standard 30-day payment terms simplify administration.

3. **Benefit from Clearly Defined Support, Security, and Cloud Commitments.** Our published Support Policy details the technical support, maintenance, and Service Level Agreements (SLAs) you receive. Under the agreement, MariaDB warrants that its Services will be performed professionally and that MariaDB Cloud will substantially conform to its SLA, backed by service credits. For MariaDB Cloud, MariaDB maintains commercially reasonable safeguards for Customer Data, and an executed DPA and HIPAA BAA become part of the agreement automatically.

4. **Gain Legal Peace of Mind with a Familiar, Standardized Framework.** Our published, versioned terms use the building blocks of leading enterprise software and cloud contracts: precise definitions, a clear order of precedence, customary warranty disclaimers and liability limitations, and mutual confidentiality, termination-for-breach, and force majeure protections. Purpose-built for subscriptions and cloud services, they avoid the gaps and rework of adapting generic purchasing templates, so legal teams can approve them with confidence.

5. **Keep Open Source Open and Your Data Yours.** Open-source products such as MariaDB Enterprise Server remain under well-established licenses like the GPL. The concise, three-page MariaDB Software License Terms (covering software such as MariaDB MaxScale and MariaDB GridGain) expressly do not alter those licenses. Under the agreement, Customer retains all rights in its Customer Data and Customer Support Data. Where data location matters, Bring Your Own Cloud runs your databases in your own cloud account, and MariaDB accesses that Customer Data only to provide the Services or enforce the agreement. When a MariaDB Cloud subscription ends, you have 30 days to retrieve Customer Data.

By accepting the MariaDB Subscription Agreement as published, you are choosing one foundation and one agreement for your agentic enterprise, a faster path to value, and a partnership built on efficiency, transparency, and trust. Our team is ready to answer any questions.

This overview is informational only and creates no warranty. It does not form part of, amend, or interpret the MariaDB Subscription Agreement, the MariaDB Software License Terms, the Support Policy, or any Order Form, which govern in all cases. Capitalized terms have the meanings given in those documents.