



Subscription Agreement

This MariaDB Subscription Agreement (“**Agreement**”) is entered into by and between MariaDB legal entity identified on the applicable Order Form (“**MariaDB**”) and the customer identified on the same Order Form (“**Customer**”) as of the date the Order Form is last signed by MariaDB and Customer, or the date that Customer accepts the terms and conditions herein (“**Effective Date**”), and sets forth the terms and conditions pursuant to which MariaDB provides Products and Services to Customer.

1. Definitions

Unless otherwise defined in a particular Order Form, for the purposes of this Agreement, including any exhibits hereto, the following capitalized terms will have the following meanings:

1.1. “**Order Form**” means: (a) an order form or a statement of work signed by Customer and accepted by MariaDB or signed by both parties; or (b) an ordering document or a request for Products and Services submitted electronically by or on behalf of Customer at the Website.

1.2. “**Server**” means a single MariaDB Enterprise Server database daemon or MariaDB Community Server database daemon on (a) physical machine; (b) virtual machine; or (c) software container. A Server may also be described as an Instance on an Order Form and in other materials.

1.3. “**Services**” means Subscription Services, Professional Services, consulting, training or other services specified in an Order Form. Unless specified otherwise, the Services and line items in an Order Form mean Subscription Services.

1.4. “**Software**” and “**Products**” means software products including documentation published on the Website at docs.mariadb.com (“**Documentation**”), software updates and newer versions made available to Customer by MariaDB. Software includes only the specified versions of software on specific platforms set forth in Subscription Policy and Documentation.

1.5. “**Subscription Policy**” means the MariaDB subscription services policies set forth on the Website at <https://mariadb.com/subscription-services-policies/>, as modified by MariaDB from time to time.

1.6. “**Subscription Services**” means technical support and maintenance services set forth in the Subscription Policy.

1.7. “**vCPU**” means virtual central processing unit assigned to every virtual machine in a virtualization environment.

1.8. “**Website**” means a MariaDB website at mariadb.com and at its subdomains, e.g. docs.mariadb.com, legal.mariadb.com, support.mariadb.com, etc.

1.9. “**Work Product**” means any result of Services, or the findings, analyses, programs, tools, applications, interfaces, enhancements, software, works, and other technical information, created by MariaDB at request of Customer, e.g. as a result of MariaDB providing professional services.

2. Scope

2.1. **Scope of Services.** Subject to this Agreement, MariaDB provides Products and Services to Customer and Customer agrees to use the same solely for Customer’s own internal business purposes. Customer further agrees that all Servers or vCPUs used with Software must be subject to this Agreement.

2.2. **Limitations.** MariaDB does not guarantee that any bug fix to Software will be accepted into future versions of Software. In the event a bug fix is not accepted, Customer may (i) purchase Services for custom builds of the Software (to the extent accepted by MariaDB) for an additional fee, or (ii) upgrade to Product or Service that includes the bug fix, if any.

2.3. **Restrictions.** Customer will not remove, alter or obscure any proprietary notices in Products and Services including copyright notices, or permit any third party to do so. Customer will not decrease the number of Servers or vCPUs during the Term. Customer will not allow its affiliates or any third parties to use Products or Services or

derive any benefit from such use. If Customer requires its affiliates or a third party to use some or all Products or Services, the parties may agree on such extended use case in a separate Order Form.

2.4. Professional Services. MariaDB provides professional services according to a mutually agreed-upon schedule and location or locations or remote and according to other details in an Order Form ("**Professional Services**"). Standard working hours are 8-hours per day. Customer will cooperate with MariaDB in order to facilitate MariaDB's performance of professional services, in particular, Customer will provide MariaDB with resources, personnel, materials and data that MariaDB may need or require to perform the professional services. If the professional services are to be carried out on the Customer's premises, Customer will provide MariaDB with reasonable access to said premises. It is Customer's sole responsibility to protect and keep an up-to-date recoverable backup of its database(s), files, and software. The professional services do not include Subscription Services. MariaDB may terminate the Order Form for professional services if Customer has not arranged for the professional services to be carried out within one (1) year of the effective date of the Order Form through no fault of MariaDB, in which case any prepaid Fees are not reimbursed.

3. Term and Termination

3.1. Term. The term of this Agreement will begin on the Effective Date and will terminate at the expiration of sixty (60) days following written notice of termination given by one party to the other. Termination of this Agreement will not operate to terminate any Order Form and the terms and conditions of this Agreement will continue to the extent necessary to give validity to any Order Form in effect at the time of termination of this Agreement and until such time as the applicable Order Form expires or is terminated in accordance with this Section 3. The term of an Order Form begins on the effective date of the Order Form and continues for one (1) year thereafter unless another initial term is agreed in the Order Form (the "**Initial Term**"). Thereafter, each Order Form automatically renews with regard to Subscription Services for successive one-year terms (each a "**Renewal Term**" and together with the Initial Term, the "**Term**"), unless either party provides written notice of non-renewal no less than sixty (60) days prior to the end of the then-current Term. If the Order Form is not renewed at notice by Customer and Customer seeks to resume Subscription Services later, then in addition to applicable Fees, MariaDB may impose a reinstatement fee of up to eighteen percent (18%) of the Fees in effect in the most recent Term.

3.2. Termination. Either party may terminate an Order Form in the event that the other party fails to cure a material breach thereof within thirty (30) days after receipt of written notice of such breach. In addition, MariaDB may terminate or suspend any Order Form or this Agreement upon written notice in the event that Customer fails to timely pay any Fees or expenses due hereunder, or any Product provided by MariaDB to Customer becomes, or is likely to become, the subject of a claim of intellectual property infringement or misappropriation. In addition, in the event either party becomes liquidated, dissolved, bankrupt or insolvent, whether voluntarily or involuntarily, or shall take any action so declared, the other party may terminate an Order Form immediately.

3.3. Effect of Termination. If this Agreement or an Order Form is terminated for any reason, Sections 1, 3.3, 4, 5, 6.3, 7, 8 and 9 of this Agreement (as the same are incorporated into each Order Form) will survive such termination.

4. Fees and Payments

4.1. Fees. Customer will pay to MariaDB the fees specified in the Order Form ("**Fees**") in the currency specified in an invoice, without set-off and in immediately available funds, no later than 30 days from the date of invoice unless otherwise agreed in the Order Form. Unless otherwise specified in writing, Fees do not include expenses. Notwithstanding the above, Customer pays MariaDB all actual and reasonable expenses incurred by MariaDB to provide professional services (e.g., lodging, transportation, meals, shipping expenses, etc.). Fees for the Initial Term and each Renewal Term, if any, are due on the date that such term commences. Fees for each Renewal Term will be set at MariaDB's then-current fees. All Fees are non-refundable, non-cancelable and exclusive of indirect Taxes. Customer agrees to pay MariaDB the applicable Fees for each Product, Service, Server or vCPUs as further specified in the Order Form. Failure to pay Fees when due is a material breach of this Agreement.

4.2. Late Payments. Any late payments shall be subject to a service charge equal to 1.5% of the amount due (calculated on a monthly basis) or the maximum amount allowed by law, whichever is less.

4.3. Taxes. All Fees are exclusive of Taxes. Customer will pay MariaDB an amount equal to any Taxes arising from or relating to this Agreement or an applicable Order Form which are paid by or are payable by MariaDB. "**Taxes**" means any form of sales, use, excise, import, export, value added or other form of taxation and any fines, penalties, surcharges or interest, but excluding any taxes based solely on the net income of MariaDB. If Customer

is required to withhold or deduct any portion of the payments due to MariaDB, Customer will increase the sum payable to MariaDB by the amount necessary so that MariaDB receives an amount equal to the sum it would have received if Customer had made no withholdings or deductions.

4.4. **Reporting.** Customer will notify MariaDB promptly if the actual number of Servers or vCPUs used by Customer exceeds the number of Servers or vCPUs for which Customer has paid the applicable Fees. In such notice, Customer will include the number of additional Servers or vCPUs and the date(s) on which such Servers or vCPUs were first used. MariaDB will invoice Customer for Subscription Services for the applicable Servers or vCPUs, prorated over the then-current Term, and Customer will pay for such Subscription Services no later than thirty (30) days from the date of MariaDB's invoice.

4.5. **Audit.** Customer grants MariaDB, its independent accountants and, if any, Partner (as defined in Section 9.14 below) that resold Products or Services to Customer, the right to audit Customer once annually during regular business hours upon fifteen (15) days advance written notice to verify compliance with this Agreement. If an audit shows any over-usage, Customer will pay to MariaDB any additional fees upon notice to Customer, including reasonable costs of conducting the audit. Customer agrees to retain its books and records relevant to the number of Servers or vCPUs for at least two (2) years following termination or expiration of this Agreement and any and all Order Forms.

5. Proprietary Rights

5.1. **Licenses.** Upon payment of respective Fees, MariaDB grants Customer a limited, nonexclusive, nontransferrable license to use the Work Product and the Software for Customer's own internal business purposes. All Software provided to Customer is subject to its respective software license terms associated with such Software as shown on Website or presented at installation or use of Software. For example, MariaDB Enterprise Server and MariaDB Community Server are subject to GNU General Public License, version 2 ("**GPL**"), MariaDB MaxScale is subject to MariaDB MaxScale License Terms set forth on the Website at <https://mariadb.com/product-terms-condition/>. All Work Products that are bug fixes for and other modifications of Software delivered or modified by MariaDB or its suppliers pursuant to the Services are subject to the license terms of the underlying Software ("**Software Modifications**"), and Customer agrees to comply with such terms. For example, if Software is made available under GPL, all respective Work Products in relation to such Software are subject to the same GPL.

5.2. **Title.** As between the parties, (1) MariaDB retains all right, title and interest in and to any software, tools, techniques, and other materials used or created in connection with this Agreement, including any suggestions, enhancement requests, recommendations, proposals, documents, or other feedback by Customer to MariaDB ("**Feedback**"), Software and Work Products; (2) Customer retains all right, title and interest in and to any proprietary or third party software, products, documentation and other materials Customer supplies to MariaDB in connection with this Agreement; and (3) Software Modifications are subject to the license terms of the underlying software. Customer agrees to strictly comply with MariaDB's trademark use and policies set forth on the Website at <https://mariadb.com/trademarks/>, and not use MariaDB's trademarks after expiration or termination of Order Form(s).

5.3. **Reservation of Rights.** All rights not expressly granted in this Agreement are reserved by MariaDB and no other licenses, immunity or rights, express or implied are granted by MariaDB, by implication, estoppel, or otherwise.

6. Representations; Warranties; Disclaimers

6.1. **By Customer.** Customer represents and warrants to MariaDB that (a) Customer has the full right and power to enter into and perform this Agreement without the consent of any third party, (b) neither Customer's entry into this Agreement nor MariaDB's performance hereunder will conflict with any other obligation which Customer may have to any other party, and (c) Customer does not act as a service bureau, a service provider or utility model computing delivery vendor who serves external end users. Customer will defend, indemnify and hold MariaDB and its affiliates, and their respective directors, officers, employees, agents, representatives and contractors, harmless from any third party claims and any related costs and expenses that arise from a violation of the foregoing.

6.2. **By MariaDB.** MariaDB represents and warrants to Customer that (a) MariaDB has the full right and power to enter into and perform this Agreement without the consent of any third party, (b) during the Term, MariaDB shall provide the Services in a professional and workmanlike manner and (c) MariaDB has the necessary experience, knowledge, skill and resources to provide professional services in a professional manner.

6.3. **DISCLAIMERS.** EXCEPT AS EXPRESSLY SET FORTH IN SECTION 6.2 AND TO THE EXTENT PERMITTED BY APPLICABLE LAW, MARIADB MAKES NO REPRESENTATIONS OR WARRANTIES WHATSOEVER IN CONNECTION WITH THE SOFTWARE, SUBSCRIPTION SERVICES, OR OTHER SERVICES PROVIDED UNDER OR IN CONNECTION WITH THIS AGREEMENT, ALL OF WHICH ARE PROVIDED ON AN “AS IS” AND “AS AVAILABLE” BASIS. MARIADB EXPRESSLY DISCLAIMS, AND CUSTOMER EXPRESSLY WAIVES, ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, RELATED HERETO INCLUDING WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT, TITLE, SYSTEM INTEGRATION, AND ACCURACY OF INFORMATIONAL CONTENT. WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, MARIADB DOES NOT WARRANT RESULTS OR THAT ANY SOFTWARE, SERVICES OR WORK PRODUCT WILL BE FREE FROM ERRORS, DEFECTS OR BUGS. CUSTOMER ACKNOWLEDGES THAT IT IS CUSTOMER’S SOLE RESPONSIBILITY AT ALL TIMES TO PROTECT AND MAINTAIN AN UP-TO-DATE AND RESTORABLE BACKUP OF ANY AND ALL CUSTOMER DATA, DATABASES, FILES, UTILITIES, SOFTWARE AND OTHER SYSTEMS OF CUSTOMER.

6.4. **Limitations on Use.** The Products and Services are not designed or intended for use in a hazardous environment requiring fail-safe performance or operation, in which the failure of the Products or Services could lead to death, personal injury, property damage, or severe physical or environmental damage, including without limitation in connection with aircraft or other modes of human mass transportation, nuclear or chemical facilities, or medical devices. MariaDB will be not liable for any damages resulting from such use.

7. Limitation of Liability

7.1. NOTWITHSTANDING ANYTHING ELSE HEREIN OR OTHERWISE TO THE CONTRARY, TO THE EXTENT PERMITTED BY APPLICABLE LAW, NEITHER MARIADB NOR ITS AFFILIATES, LICENSORS, CONTRACTORS OR SUPPLIERS, SHALL BE LIABLE OR OBLIGATED WITH RESPECT TO THE SOFTWARE, SUBSCRIPTION SERVICES OR OTHER SERVICES UNDER ANY CONTRACT, NEGLIGENCE, STRICT LIABILITY OR OTHER LEGAL OR EQUITABLE THEORY (A) FOR ANY AMOUNTS IN EXCESS OF THE AGGREGATE OF THE FEES PAID BY CUSTOMER PURSUANT TO THE ORDER FORM GIVING RISE TO THE CLAIM DURING THE TWELVE (12) MONTH PERIOD PRIOR TO THE TIME THE CLAIM AROSE; (B) FOR ANY COST OF PROCUREMENT OF SUBSTITUTE GOODS, TECHNOLOGY, SERVICES OR RIGHTS; (C) FOR ANY RELIANCE, INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY OR PUNITIVE DAMAGES; (D) FOR INTERRUPTION OF USE OR LOSS OR CORRUPTION OF DATA, LOSS OF PROFIT OR REVENUE, OR BUSINESS INTERRUPTION, OR OTHER LOSS ARISING FROM THE SOFTWARE, SUBSCRIPTION SERVICES OR OTHER SERVICES; OR (E) FOR ANY MATTER BEYOND ITS REASONABLE CONTROL. THE PARTIES AGREE THAT THIS SECTION 7 REPRESENTS A REASONABLE ALLOCATION OF RISK AND THAT MARIADB WOULD NOT PROCEED IN THE ABSENCE OF SUCH ALLOCATION.

8. Confidentiality

8.1. **Definition.** “**Confidential Information**” is any information disclosed by one party or its affiliate (the “**Disclosing Party**”) to the other (the “**Receiving Party**”) under this Agreement, and clearly marked as confidential or identified in writing to the Receiving Party as confidential at the time of disclosure, or information which, given the nature of the information and the circumstances surrounding disclosure, should reasonably be understood by the Recipient to be confidential.

8.2. **Obligations.** The Receiving Party shall: (a) not disclose Confidential Information to any third party without Disclosing Party’s prior consent except to employees, affiliates, contractors, agents, or professional advisors (“**Workers**”) who need to know it and who have a legal obligation to keep it confidential; and (b) use the Confidential Information only to perform this Agreement, and ensure that such Workers use the Confidential Information only to perform this Agreement while using the same degree of care as the Disclosing Party uses to protect its own Confidential Information of a similar nature, but not less than reasonable care. The provisions of this Section 8 shall survive for one (1) year after expiration or termination of the Agreement except for obligations to keep trade secrets and know-how confidential, which shall survive for the full period of their legal protection.

8.3. **Exclusions.** A Receiving Party shall have no obligation concerning information that: (a) is generally known to the public except as a result of acts by the Receiving Party; (b) is independently developed by the Receiving Party; (c) is disclosed to Receiving Party by a third party with no duty of confidentiality to the Disclosing Party; or (d) is required to be disclosed by lawful process, provided that, to the extent legally permissible, the Receiving

Party provides the Disclosing Party with timely notice to enable the Disclosing Party to seek a protective order or otherwise object.

8.4. **Ownership.** All Confidential Information shall remain the property of the Disclosing Party and shall be returned (or, at the Disclosing Party's option, destroyed) within ten (10) business days upon written request; provided, however, the parties acknowledge that copies of Confidential Information deleted from a Receiving Party's systems may remain in a backup file until such system is overwritten. The Feedback and Work Product are Confidential Information of MariaDB. The terms of this Agreement are Confidential Information of both parties.

8.5. **Equitable Remedies.** The parties acknowledge that monetary damages may not be a sufficient remedy for unauthorized use or disclosure of Confidential Information and that each party may, without waiving any other rights or remedies, seek injunctive or equitable relief as may be deemed proper by a court of competent jurisdiction, without obligation to post any bond.

9. Miscellaneous

9.1. **Interpretation.** The headings used in this Agreement are for convenience only and shall in no case be considered in construing this Agreement. If any part of this Agreement is held by a court of competent jurisdiction to be illegal or unenforceable, the validity or enforceability of the remainder of this Agreement shall not be affected and such provision shall be deemed modified to the minimum extent necessary to make such provision consistent with applicable law and, in its modified form, such provision shall then be enforceable and enforced. Termination is not an exclusive remedy and all other remedies will be available whether or not termination occurs.

9.2. **Assignment.** Subject to the following, all of the terms and conditions of this Agreement shall be binding upon, inure to the benefit of, and be enforceable by the respective successors and any permitted assigns of the parties. MariaDB may assign this Agreement in connection with a merger, acquisition, asset sale, or corporate reorganization of all or substantially all of its assets or a majority of its voting stock. Customer shall not assign this Agreement or any of its rights or obligations hereunder (whether by operation of law or otherwise) without the prior written consent of MariaDB. Any attempt by Customer to assign this Agreement without MariaDB's prior written consent shall be null and void. There are no intended third party beneficiaries of this Agreement.

9.3. **No Waiver; Limitations.** No failure or delay in exercising any right hereunder will operate as a waiver thereof, nor will any partial exercise of any right or power hereunder preclude further exercise. Except for Customer's obligations to pay Fees and to the extent permitted by applicable law, no claim or action, regardless of form, arising out of this Agreement or an Order Form may be brought by either party more than one (1) year after the cause of action has accrued.

9.4. **Governing Law; Disputes.** This Agreement and any dispute relating to, or arising out of this Agreement or its formation or termination or actions or omissions contemplated by this Agreement, will be governed by and in accordance with the laws of California, without giving effect to the conflict of laws provisions. For all disputes arising out of this Agreement, the parties consent to the exclusive jurisdiction of the federal and state courts located in Santa Clara County, California. The United Nations Convention on Contracts for the International Sale of Goods shall not apply to, or govern, this Agreement.

9.5. **Attorneys' Fees; Collection Expenses.** For the purposes of any enforcement or dispute arising between the parties relating to this Agreement, the prevailing party shall be entitled to recover its reasonable attorneys' fees, collection expenses and costs incurred in such enforcement or dispute proceeding, including for any failure to pay Fees hereunder.

9.6. **Consent and Notices.** Unless otherwise expressly indicated, any consent or authorization required under this Agreement shall be at the sole discretion of the party from whom such consent is required. Notice shall be deemed to have been received by a party, and shall be effective on the day received. All breach-related notices permitted or required under this Agreement shall be in writing and shall be delivered by recognized postal or courier services who provide delivery confirmation to the other party's address set forth on the Order Form, or such other address as the parties may subsequently provide in writing. All other notices may be sent by email with notice deemed given upon acknowledgment of receipt by a reply email.

9.7. **Publicity.** No public communication concerning this Agreement and relationship between the parties will be published or caused to be published by either party without the other party's prior written consent. Notwithstanding the foregoing, Customer agrees that its company name and its logo may be mentioned in a list of customers of MariaDB on Website, public filings, and other materials of MariaDB for potential customers, partners and investors.

9.8. **Compliance with Laws; Export Control.** Each party agrees that it will comply with all applicable laws and regulations in connection with its performance of this Agreement. Customer acknowledges that Products and Services may be subject to export and import control laws, and agrees to comply with all applicable export and import laws and regulations. Customer agrees that Products and Services are not being, or will not be, acquired for, resold, released, shipped, diverted, transferred, transmitted, exported or re-exported, directly or indirectly, to proscribed or embargoed countries or their nationals or in violation of any export control laws or regulations administered by the U.S. Department of Commerce, the Office of Foreign Assets Control of the U.S. Department of the Treasury (“OFAC”), any other relevant government agency of the U.S. or the European Union, nor will it be used for: nuclear activities, chemical or biological weapons, missile projects, or military end-uses where prohibited by an applicable arms embargo, unless authorized by the relevant government agency, by regulation or specific license. Customer hereby certifies that it is not prohibited by the U.S. Government or the European Union from participating in export or re-export transactions.

9.9. **Independent Contractors.** The parties hereto are independent contractors and nothing in this Agreement shall create a partnership, joint venture, agency, franchise, or employment relationship between the parties.

9.10. **Force Majeure.** Except for Fees, neither party shall be liable to the other by reason of any failure in performance of this Agreement if the failure arises out of the unavailability of communications facilities or energy sources (including blackouts or brownouts), acts of God, acts of government, pandemic, epidemic, fires, strikes, delays in transportation, riots, terrorism, war or other events outside a party’s reasonable control and not caused by its fault or negligence.

9.11. **Entire Agreement.** Unless otherwise agreed in a separate written agreement signed by both parties, this Agreement, the Order Form(s), the Subscription Policy, and any attachments or exhibits hereto, comprises the entire agreement between the parties regarding the subject matter hereof and supersedes and merges all prior and contemporaneous proposals, understandings and all other agreements, whether oral and written. This Agreement may be amended or modified only in a writing by an authorized officer of each party. This Agreement may be executed in counterparts, both of which taken together shall constitute one single Agreement. This Agreement may be incorporated by reference into an Order Form, executed via facsimile or electronic signature, and a facsimile copy or electronic version of either party’s signature shall be deemed and be enforceable as an original thereof. The terms of any purchase order or other documents supplied to MariaDB will be null and void. MariaDB’s acceptance of any such document shall not be construed as an acceptance of provisions which are in any way in conflict or inconsistent with, or in addition to, this Agreement, unless such terms are separately and specifically accepted in writing by an authorized officer of each party. In the event of any conflict or inconsistency among the following documents, the order of precedence shall be: (a) the applicable Order Form; (b) this Agreement; and (c) the Subscription Policy.

9.12. **U.S. Government Entity.** This Section 9.12 applies only to a U.S. Government entity. Any software code provided hereunder is provided with RESTRICTED RIGHTS as customarily provided to the public as set forth in this Agreement. This commercial subscription and license is provided in accordance with FAR 2.101 (Definitions), FAR 12.211 (Technical Data) and FAR 12.212 (Software), and for Department of Defense transactions, in accordance with DFAR 252.227-7015 (Technical Data – Commercial Items) and DFAR 227.7202-3 (Rights in Commercial Computer Software or Computer Software Documentation), and in similar clauses in the NASA FAR Supplement. The Government’s rights in any such code and any documentation, including its rights to use, modify, reproduce, release, perform, display or disclose such code or documentation, will be subject in all respects to the license rights and restrictions provided in this Agreement.

9.13. **Quebec Entity.** This Section 9.13 applies only to a Customer located in Quebec, Canada: The parties hereby confirm that they have requested that this Agreement be drafted in English. Les parties contractantes confirment qu’elles ont exigé que le présent contrat et tous les documents associés soient rédigés en anglais.

9.14. **Purchase from MariaDB Partner.** This Section 9.14 applies only to a Customer purchasing Products and Services from a third party authorized by MariaDB to resell Products and Services to Customer (“**Partner**”). Customer agrees that (a) this Agreement applies to Customer’s use of Products and Services, (b) Customer orders Products and Services from Partner under a contract between Customer and Partner, and (c) under the contract between Customer and Partner, Partner acts on its own behalf as an independent reseller and not on behalf of MariaDB. Unless otherwise agreed between MariaDB and Customer in writing, an expiration or termination of a partner agreement between MariaDB and Partner will not operate to terminate any order placed by Partner on MariaDB for Customer and any such order shall continue in effect as though such order was placed by Customer directly on MariaDB under this Agreement.